

STENZO Textiles

The innovator in design fabrics

Privacy and cookie policy

Stenzo Textiles BV attaches great importance to protecting the personally identifiable information that you provide to us. This data is therefore handled with the utmost care and secured.

With your use of our products and services we collect information from and about you.

On the basis of the insights we obtain from this, we can better tailor our services to your needs. We also do this for commercial reasons, so that we can better understand the services and products in which you are interested.

Stenzo textiles BV does **not** release personal data to third parties, unless it is required by law to do so. We do not provide personal financial information (such as information about a bank account) to other parties unless this is necessary to handle your order, process our invoice or prevent or combat fraud.

Read here how we deal with this information, how and what information we collect and for what purposes we use this information. In addition, there is information about how you can view your data, have it changed or removed, and who are the possible recipients.

Processing by Stenzo textiles BV

This privacy and cookie policy applies to the processing of data by Stenzo textiles BV The person responsible for the processing of personal data is Stenzo textiles BV.

Contact

If you have questions about this document or the processing of data (request for inspection, modification or deletion), you can send it by e-mail (administration@stenzokids.nl) or by post to Stenzo textiles BV, Flevolaan 13, 1382JX, Weesp, The Netherlands.

Remember to clearly state your (full) name, address, place of residence and customer number when requesting inspection, modification or deletion of data.

You always have the choice whether you want to enter your personal data or not. However, to be able to purchase our products, it is necessary to enter personal data.

When is the provision of data necessary?

If, for example, you conclude a purchase agreement, we need your data to have the product delivered to you and to invoice the product. If you want to receive a newsletter, we need at least a working e-mail address. If you order something in our webshop, we need your data to deliver the order to you.

If you are asked to enter your details, then it is indicated which data are necessary to be able to use the service (and therefore have to be filled in), the other data are therefore optional.

Types of data

When offering our products and services, we use different types of (personal) data. It differs for each product and / or service which data we process.

There are five different types of (personal) data that we collect:

- Delivery of product: hereby we process the personal data you have provided to us yourself for the delivery, the payment and the knowledge that you are interested in that specific product;
- Creating an account: when you create an account on our webshop process with the personal data that you have entered during the creation of the account;
- Application products / services via the website: here we process the information that you have entered yourself for requesting a product.
- Use website: we process the information you leave behind by visiting our website, such as the visited pages and interesting products you have clicked on. We derive your interests from this information;

The data differ from personal data such as your name and address and telephone number (data to which we recognize you), to information that relates to you, but to which we can not identify you.

Are all the data I leave with Stenzo textiles BV collected?

No, the above list is a list of possible data that we may be able to collect. It does not mean that we all save and use them. It may be that we need your e-mail address for one purpose and your address details for the other purpose.

Purposes of data processing

We process and collect your personal data for the following purposes:

- for the realization and execution of an agreement concluded with you;

- to provide you with the agreed services, products and / or information, and to adapt these to your needs and wishes;
- to invoice. We never publish financial information on a website, nor are we made available to third parties for purposes other than the execution of the agreement. When payment is not made for our products or services, we can for example place the claim in the hands of third parties, such as a debt collection agency;
- to make targeted offers. For example, an advertisement can also be displayed on a website of a product in which you are interested. In the context of the optimization of making offers we can draw up a profile of you;
- to send you a newsletter, offer, user information, service message or other electronic message;
- to analyze, maintain, optimize and secure our websites and associated technologies and to prevent fraud;
- to comply with the laws and regulations that apply to us and to handle disputes and have auditors (audit) carried out;
- to conduct market research and to prepare management information for product and service development and for determining the (general) strategy;

For the above purposes, not all data for the same purposes will be processed. Some data is only stored for the purpose of invoicing or delivery, while other data is used for analysis or optimization.

We keep your personal data as long as necessary for the abovementioned purposes, or to comply with legal (storage) obligations.

Term usage of data

We keep your personal data for a period of two years after the end of the customer relationship.

- For example, if you receive e-mails from our products and services because you are (or have been) a customer of Stenzo textiles BV, you will continue to receive them no later than two years after termination of our cooperation.
- If you receive e-mails with promotions and offers from Stenzo textiles BV because you have registered for this, you will continue to receive them until you have unsubscribed.
- Transaction data (data relating to the purchase / sale of a product) must in many cases be retained for tax reasons.

However, there are also data that we use in view of their relevance or sensitivity over a shorter period of time.

Share and publish personal data

Your personal data are **not** shared with third parties.

Emails with promotions and offers

If you want to receive actions and offers from third parties by e-mail when purchasing an order and products, you will receive an e-mail from Stenzo Textiles BV with the offer from us. The e-mail in question will always be reviewed by us in advance.

You can always withdraw your granted permission for this. If it concerns a mailing, you can unsubscribe via the unsubscribe link at the bottom of the email.

In special cases we may, without your permission, make personal data available to third parties. Special cases include, for example, legitimate requests by authorities, subpoenas or court orders, actions to detect or prevent damage or fraud, or actions to ensure the security of our network and our services.

How does this work?

We may provide personal data to so-called processors who deliver products or services to you at your request, whereby (unless otherwise stated) your personal data will only be used for the performance of that delivery obligation. These processors are not entitled to use this data for their own purposes.

Finally, we can share certain anonymized data with third parties, such as the number of users who searched for a particular search term, or how many users clicked on a particular ad. You can not be identified on the basis of these data.

Cookies

Stenzo textiles BV uses cookies. This is a small text file with data that is stored on the hard drive of your computer. We use the cookies to make the use of our online services easier for you, such as logging in. If you refuse cookies, certain services may not be available to you.

We use cookies to:

- keep track of which products you have in your shopping cart or to record the preferences you have set;
- for statistical purposes. For example to see how often a website is visited, through which website (s) visitors ended up on our website (s) and which pages are visited on a website;
- (if you have given permission for this) to better tailor advertisements on the websites you visit to your needs and interests, to prevent you from seeing a certain advertisement too often and to register how often an advertisement is shown.

The advertisements on our websites are placed on it.

Security

We maintain a security level at all times when processing personal data. We ensure that we prevent unauthorized access to, adaptation, disclosure or loss of personal data. Think of both technical and organizational measures (such as encryption of data, access control to our locations, and limited group of employees who have access to the data, etc.).

Younger than 16 years

Are not you 16 yet? Ask your parents for permission to provide our products and services and have them read this privacy and cookie policy.

Want to know more about specific conditions relating to minors?

We offer a number of products and services that are (partly) aimed at children. The parent (s) or legal representative (s) of children under the age of 16 must read this privacy and cookie policy in the interest of the child and may object to the processing of the child's personal data instead of the child. or ask for correction of personal data or consent to the use of electronic contact information, such as an e-mail address, for sending information and offers from third parties about their products and services.

Resistance, access, modification and deletion of personal data

We think it is extremely important to be transparent about the way we handle your personal data. With this privacy and cookie policy we try to offer you clarity and transparency.

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Remember to clearly state your (full) name, address, place of residence and customer number when requesting inspection, modification or deletion of data.

If you want to know which personal data we have recorded for you, if you wish to change or delete data in accordance with the applicable regulations, please contact us. You can also state that you no longer appreciate that you receive sent offers by e-mail or post.

If we are unable to determine which personal data your request for inspection, change or removal relates to, we may ask you to specify your request. We postpone the execution of your request until you have provided us with the specification. We will always send you a confirmation message after completing your request.

As soon as possible after receiving your request, we will inform you if and how, and if not why not, we grant your request.

Why is a request denied?

Not every request for modification or removal will be granted. A request that concerns personal data that do not relate to you will be refused.

The Personal Data Protection Act stipulates that you have the right to correct factual inaccuracies. A request to amend data that does not follow that the data was factually incorrect, or does not follow that the requested change makes the data factually correct, will therefore not be granted. We will not fully comply with every request for deletion of data. In some cases, we are required by law to retain certain data (tax legislation).

Change the privacy and cookie policy

This privacy and cookie policy can be changed. Check this page regularly to see if changes have been made.